

Benefits Administration

Smart FSA Online Administration

Empower employees to access account information, online claim forms and enrollment!

By logging into the Smart FSA portal participants can access all their account information at the click of a mouse without having to contact their HR administrator or their Service Provider.

They can also complete an Online Claim Form which captures in greater detail the participants claim information and saves it to a Personal Health Information Vault.

Employees will also have access to information about your company's plan as well as a listing of eligible and ineligible expenses for medical and over-the-counter expenses.

A list of Frequently Asked Questions provides information about Flexible Spending Accounts in general and the details of what is needed to substantiate a claim.

Online enrollment is available to simplify the enrollment process and a calculator is provided to help the participant determine an appropriate annual election amount.

What specifically can participants access online?

The Smart FSA portal was developed to allow participants 24 hours a day, 7 days a week access to their account information, including:

- Account Balance
- Annual Election
- Claims submitted
- Denied claims detail
- Payments
- On-line Claim Form
- Eligible Expenses
- Calculators
- Enrollment
- Plan Documents
- Frequently Asked Questions
- Change Forms

