

# Employee Benefits

Benefits Consulting

## What should you expect from your CPI-HR Benefits Consultant?

At CPI-HR we are more than just a broker of benefits. We are a partner. CPI-HR has been providing unique and innovative solutions to the healthcare puzzle for over ten years.

It has been our mission to enhance our client companies' people and profit. We achieve our mission by partnering with clients to create a comprehensive health care management strategy that will fit your organization's needs. We provide tools for communication and education to engage employees so that they can become informed consumers of health care.

At CPI-HR, negotiating and renewing your benefits plan is just the beginning of what we execute for you throughout the year. We help you implement your plan and then provide comprehensive, ongoing client management and customer service so you can focus your efforts on managing your business.

Our knowledgeable consultants are supported by a strong team of professionals. We pride ourselves on building a foundation of trust with our clients based on sound advice and relevant industry practices.

### Your Dedicated Service Team is committed to delivering the following services:

- Client Management
- Employee Benefit Strategic Planning
- Internal Analysis
- Carrier Negotiations & Accountability
- Benchmarking Studies
- Population Health Management Planning Tools (PHM)
- Employee Surveys
- Employee Education & Communication
- Compliance Assistance
- HRIS Technology



## CPI-HR, Your Trusted Benefits Advisor...

The collective knowledge and expertise of our professional consultants is one of the many things that differentiate CPI-HR from our competitors.

CPI-HR's proactive client management is built on the following fundamental services:

- Quarterly meetings
- Renewal timeliness
- Support for escalated claims issues
- Dedicated Account Management to provide employers with support
- Timely, accurate and knowledgeable responses to questions
- Updates on the latest issues and trends in the HR Industry through monthly newsletters
- Monthly webinars with nationally acclaimed speakers
- Semi-annual seminars with high-profile key note speakers
- An annually updated Health & Welfare Compliance Guide
- Annually updated benchmarking information



**CPI-HR**  
BENEFITS | PAYROLL | HR  
BENEFITS ADMINISTRATION

Member of Benefit Advisors Network



CPI-HR is a Smart Partner® and Platform Agency of Benefit Advisors Network.

Smart Services™ are the result of the collective resource sharing of Benefit Advisors Network members.

Smart COBRA, Smart FSA, and Smart Payroll/HR are powered by CPI-HR.

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